

Question Paper Code : 1655

MBA (CM) (Semester-II) Examination, 2018

LABOUR MANAGEMENT AND INDUSTRIAL RELATIONS

[CM-021]

Time : Three Hours]

[Maximum Marks : 70

Note : Answer **five** questions in **all**. Question **No. 1** is **compulsory** and it carries 30 marks. Besides this, attempt **one** question from each unit carrying **10** marks.

1. Write short notes on the following : [3x10 = 30]

- (a) Industrialisation
- (b) National Labour Federation
- (c) FICCI
- (d) Automation
- (e) Unorganised Labour
- (f) Shop Councils
- (g) Lockout

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(1)

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- (h) Trade Union Act
- (i) Voluntary Agreements
- (j) Recommendations of NCI

UNIT-I

2. Define Industrialisation. What is the impact of Industrialisation upon work environment ? [10]
3. Describe the structure of ILO. What is the impact of ILO over the Indian Labour Scenario ? [10]

UNIT-II

4. What is Industrial Relation ? Discuss various theories of Industrial relation in detail. [10]
5. Define Labour Welfare. Discuss some issues and concerns of Labour Welfare. [10]

UNIT-III

6. Describe the participation of Workers in Management Bill, 1990. [10]
7. Describe the requirement of an effective collective bargaining. State the points which should be remembered in a negotiation process. [10]

UNIT-IV

8. Define the following terms as used in the Industrial Disputes Act, 1947 : [2x5 = 10]
 - (a) Lay off
 - (b) Lock out
 - (c) Retrenchment
 - (d) Strike
 - (e) Wages
9. Describe psychological determinants of industrial efficiency in detail. [10]

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